1. Webstore – home page

The conference details are on the home page under five clickable tabs; when you are ready, click the **book event** button.

lewcastle



2. Register as a new customer

If you are a new customer, you need to set up a new customer account. If you have used the webstore before, you can login straight away.

New Customer	
Creating an account only takes a few mo visits.	oments and allows you to store your details for future
• If this is your first visit click	<u>here</u>
Login	
Email Address	
Password	
Forgotten password	Login to Events
Freedom Verse Deserveda	2
Forgotten Your Password?	
We will send password reset instruction	ns to the email address associated with your account.
We will send password reset instruction Please type your email address below.	ns to the email address associated with your account.

Enter your details in the form fields. **Tip:** Fields marked with an * are mandatory. Click **continue** when you have completed the form.

Register New Account

Email Address a	nd Password	
Email Address*	XXX@XXX	
Confirm Email Address*	XXX@XXX	
Password*	•••••	
Confirm Password*	•••••	

Prof	•
Test	
Account	
0191 222 2222	
Newcastle University	
	Prof Test Account 0191 222 2222 Newcastle University

Kind address by us	ing a postcode	
Address Name [*] (e.g Home or Work)	Work	
	This will be used as a title to describe your saved address when you return.	
Address 1*	Baddiley-clark Building	
Address 2	Richardson Road	
Town / City*	Newcastle Upon Tyne	
County / State	Tyne And Wear	
Postcode*	NE2 4AX	
Country*	United Kingdom 🗸	
Contact Number		

3. Choose your delegate rate

Pick your preferred rate from the list and click **continue**. **Tip:** If you change your mind during the booking process, you can edit or cancel your booking.

e	legate Categories
)	BSG Member Full - Early Bird
	Cost: £250.00
	Early Bird Rate closes 17th April 2015
	This price includes the Gala Dinner on the 2nd, held at Newcastle Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 7RS
0	BSG Member Full - Early Bird Student
	Cost: £170.00
	Early bird rate closes on the 17th April 2015
	This price includes the Gala Dinner on the 2nd, held at Newcastle Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 7RS
0	Day delegate BSG Member
0	Day delegate BSG Member Student
0	Day delegate Non BSG Member
0	Day delegate Non BSG Member Student
0	Non member - Early bird
	Cost: £330.00
	Early Bird Rate closes 17th April 2015
	This price includes the Gala Dinner on the 2nd, held at Newcastle Civic Centre <mark>,</mark> Barras Bridge, Newcastle upon Tyne NE1 7RS
0	Non member student - Early bird
	Cost: £220.00
	Early Bird Rate closes 17th April 2015
	This price includes the Gala Dinner on the 2nd, held at Newcastle Civic Centre, Barras Bridge, Newcastle upon Tyne NE1 7RS



4. Fill in your customer details

Fill in your customer details. **Tip:** Click on the **Use my Customer Details** button, which automatically fills in the form with your registration details.

Attendee	Delegate	Further Options	Question	nnaire	Summary	
			-			

British Society of Gerontology annual conference 2015

Delegate Detai	ls	Use my Customer Details
Title*	Prof	•
First Name*	Test	
Last Name*	Account	
Contact Telephone Number*	0191 222 2222	
Email Address*		
Company / Organisation	Newcastle University	
Job Title		

Delegate Addre	ess		
Kind address by us	sing a postcode		
Address Name (e.g Home/Work) *	Work]	
	This will be used as a title to describe your saved address when you return.		
Address 1*	Baddiley-clark Building]	-

5. Additional extras

Depending on your delegate rate, you may have some additional options to choose. For example, if you picked the non-member rate you will have the option of becoming a BSG member. Click **continue.**



6. Special requirements

Let us know if you have any special requirements. Click continue.

you have any special dieta	ry requiremen	ts?	
egetarian			
you have any special acces	ss requirement	ts?	
I require the use of an induction loop system.			

7. Booking summary

At this stage, you can cancel your booking, view booking details, or edit attendee details (if you are booking on behalf of someone else.) If you are happy, **add the booking to your basket**.



8. View your shopping basket

You can still edit your booking, but if you are happy **Proceed to Checkout** to enter payment information.

	Hy Account		Topping busket	
opping	g Basket		C	Clear Basket
Continue Sho	opping		Proceed	l to Checkout 🕠
Item		Quantity	Unit Price	Total Cost
Confere	ences & Events			
Gerontology	British Society of Gerontology annual conference 2015 Booking Ref:E0150/00131821352 1 st July 2015 - 3 rd July 2015 Test Account	Remove Event Edit Booking	£190.00	£190.00
			Delivery	£0.00
			Total Before VAT	£183.33
			VAT	£6.67

Continue Shopping

Proceed to Checkout 🕦

9. Payment

Fill in the payment details and click **continue** to confirm and make your payment.

Login / Register Payment Review 8	& Confirm
V Payment Method	
Credit / Debit Card	
✓ Billing Address	Edit Section
Work: Baddiley-clark Building, Richardson Road, Newcastle Upon Tyne, Tyne A 4AX, United Kingdom	nd Wear, NE2

Enter Credit / D	ebit Card Details
Card Type*	
Card Holder Name*	
Card Number*	
Card Security Code*	
Expiry Date (MM/YYYY)*	-
Start Date (MM/YYYY)	
Order amount:£190	.00 your order will be processed on the

Order amount:£190.00 your order will be processed on the next screen